DECISION UNDER DELEGATED POWERS

Subject	Data sharing agreements with telephony providers with regards to telecare customers.
Officer Requesting Decision	Housing Services Manager
Officer Making the Decision	Chief Officer – Homes & Communities
Authority for Decision	Delegated authority under paragraph 2.5 (b) of Part 2B of the Rugby Borough Council's Constitution: Each Chief Officer is authorised to – Take any action to maintain the operation and effectiveness of services within their remit.
Recommendation	To sign to the data sharing agreements.
Alternatives considered and rejected	Not to sign the agreements.
Decision	Approve
Reason	Not signing the agreements means telecoms providers cannot identify telecare customers and may therefore transfer them to a digital service without prior checks as to whether their telecare equipment is digitally compatible. If it is not compatible, it will not work. It is possible that neither the customer nor the Council will be aware that it isn't working until it is either picked up on routine checks or the customer tries to use it.
Date	
Background Papers	Data sharing agreements
Decision record kept until	23.07.29
Background papers kept until	23.07.27

Signed	

Dated23/07/24		
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