

DECISION UNDER DELEGATED POWERS

Subject	Extension of contract of consultant to support housing management IT system phase two implementation.
Officer Requesting Decision	Housing Services Manager
Officer Making the Decision	Chief Officer – Homes & Communities
Authority for Decision	Delegated authority under paragraph 2.5 (i) of Part 2B of the Rugby Borough Council's Constitution: Each Chief Officer is authorised to – Invite & accept tenders or quotations for contracts, subject to contract standing orders, financial standing orders, financial regulations & instructions.
Recommendation	To extent the contract with 4ward Thinking to 31.03.25 to support the implementation of CX Phase Two
Alternatives considered and rejected	Allow the contract to expire on 30.09.24 and continue to implement Phase Two without consultancy support. Rejected due to the need for the contractors time and expertise that is not available in house.
Decision	Approve
Reason	A failed Phase Two would not be in the interest of the Council or its Customers due to a number of potential negative impacts.
Date	
Background Papers	Existing contract documentation.
Decision record kept until	23.07.29
Background papers kept until	23.07.27

Signed..........

Dated23/07/24.....